

Revenue Cycle Management - Process Resource Center

Procedure: 4.3 Appeals

Medicare Appeals

MEDICARE APPEALS

- IF eob remarks **doesn't** have these codes you will appeal:
 - CO16
 - N211
 - MA130
- Fill out the Medicare Reopening/Redetermination Form
- Get copy of EOB
- AOB can be attached but it doesn't have to be
- Print HCFA
- Get copy of office visit note/op report
- Get copy of previous note
- If you can print proof from Medicare fee schedule site that it is a payable code – Print/PDF
 - https://www.novitas-solutions.com/webcenter/portal/MedicareJL/FeeLookup?_adf.ctrl-state=wtaa6qpwh_33
- If you can print anything from Encoderpro – Print
 - <https://www.encoderpro.com/epro/>
- Merge all documents to a PDF
- Fax appeal to Medicare
- Scan appeal/recon into eBridge
- Go to Workflow and enter notes/follow up date