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SHAW KREIZER								
Company	Submit By	Pre-Service Appeal			Post-Service Appeal			
		Fax Number / Email	Address	Response	Submit By	Fax Number / Email	Address	Response
21st Century Centennial	30 days of receipt of a written denial or modification *Appeal must be submitted prior to performance or issuance of requested services*	856-910-2501	300 American Metro Blvd, Suite 170, Hamilton, NJ 08619.	14 days	45 Days prior to arbitration	844-570-8231	MUST BE CERTIFIED MAIL: New Jersey Appeal Administrator, 21st Century Centennial Insurance, 400 Colonial Center Parkway, Suite 200, Lake Mary, FL 32746.	30 calendar days
AAA Mid-Atlantic	30 days of receipt of a written denial or modification *Appeal must be submitted prior to performance or issuance of requested services*	856-910-2501	CSG 300 American Metro Blvd, Suite 170, Hamilton, NJ 08619	14 days	45 Days prior to arbitration *Payment or non-payment or issues not addressed in pre-service appeal only*	856-910-2501 588 980. 9023	CSG 300 American Metro Blvd, Suite 170, Hamilton, NJ 08619	30 calendar days
Allstate	30 days of receipt of a written denial or modification	610-631-7094 OR VIA EMAIL: AIMSAdmin@optum.com		14 days	45 Days prior to arbitration *Payment or non-payment issues only*	610-631-7094, email at AIMSAdmin@optum.com		30 calendar days
Ameriprise Auto and Home & IDS Property Casualty Insurance Company	30 days of receipt of a written denial or modification *Appeal must be submitted prior to performance or issuance of requested services*	856-596-6300 or via email documents@PrizmLLC.com	P.O. Box 986, Marlton, NJ 08053	14 days	45 Days prior to arbitration *Payment or non-payment or issues not addressed in pre-service appeal only*	856-596-6300 or via email documents@PrizmLLC.com	P.O. Box 986, Marlton, NJ 08053	30 calendar days
Amica	30 days of receipt of a written denial or modification *Appeal must be submitted prior to performance or issuance of requested services*	856-596-6300 or via email documents@PrizmLLC.com	P.O. Box 986, Marlton, NJ 08053	14 days	45 Days prior to arbitration *Payment or non-payment or issues not addressed in pre-service appeal only*	856-596-6300 or via email documents@PrizmLLC.com	P.O. Box 986, Marlton, NJ 08053	30 calendar days
Bristol West & Foremost Insurance	30 days of receipt of a written denial or modification *Appeal must be submitted prior to performance or issuance of requested services*	856-910-2501	CSG 300 American Metro Blvd, Suite 170, Hamilton, NJ 08619	14 days	45 Days prior to arbitration	844-570-8231	MUST BE CERTIFIED MAIL: New Jersey Appeals Administrator, Bristol West Insurance, 400 Colonial Center Parkway, Suite 200, Lake Mary, FL 32746	30 calendar days
Cure	30 days of receipt of a written denial or modification *Appeal must be submitted prior to performance or issuance of requested services*	856-910-2501	CSG 300 American Metro Blvd, Suite 170, Hamilton, NJ 08619	14 days	45 Days prior to arbitration	856-552-1999	CSG 300 American Metro Blvd, Suite 170, Hamilton, NJ 08619	30 calendar days

Broadspire MVA  
 PO Box 14343  
 Lexington, KY 40512

(fx) 859-550-2174

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Electric Insurance	30 days of receipt of a written denial or modification "Appeal must be submitted prior to performance or issuance of requested services"	856-910-2501	Certified mail/ return receipt requested CSG 300 American Metro Blvd, Suite 170, Hamilton, NJ 08619	14 days	45 Days prior to arbitration	856-552-1999	CSG 300 American Metro Blvd, Suite 170, Hamilton, NJ 08619	30 calendar days
Encompass	30 days of receipt of a written denial or modification "Appeal must be submitted prior to performance or issuance of requested services"	856-910-2501	Certified mail/ return receipt requested CSG 300 American Metro Blvd, Suite 170, Hamilton, NJ 08619	14 days	45 Days prior to arbitration	856-552-1999	CSG 300 American Metro Blvd, Suite 170, Hamilton, NJ 08619	30 calendar days
Esurance	30 days of receipt of a written denial or modification "Appeal must be submitted prior to performance or issuance of requested services"	610-631-7011 or via email : AIMSAdmin@optum.com	Optum Managed Care Services Attention: Appeals Dept 2500 Monroe Boulevard, Suite 100 Norristown, PA, 19405	14 days	45 Days prior to arbitration "Payment or non-payment or issues not addressed in pre-service appeal only"	610-631-7011 or via email : AIMSAdmin@optum.com	Optum Managed Care Services Attention: Appeals Dept 2500 Monroe Boulevard, Suite 100 Norristown, PA, 19405	30 calendar days
Farmers	30 days of receipt of a written denial or modification "Appeal must be submitted prior to performance or issuance of requested services"	856-910-2501	300 American Metro Blvd., Suite 170, Hamilton, NJ 08619.	14 days	45 Days prior to arbitration	856-642-9237	MUST BE SUBMITTED CERTIFIED MAIL: New Jersey Appeals Administrator, 1000 Midlantic Drive, Suite 200, Mt. Laurel, NJ 08054.	30 calendar days
Farm Family	30 days of receipt of a written denial or modification "Appeal must be submitted prior to performance or issuance of requested services"	610-631-7011 or via email : AIMSAdmin@optum.com	Optum Managed Care Services Attention: Appeals Dept 2500 Monroe Boulevard, Suite 100 Norristown, PA, 19405	14 days	45 Days prior to arbitration "Payment or non-payment or issues not addressed in pre-service appeal only"	610-631-7011 or via email : AIMSAdmin@optum.com	Optum Managed Care Services Attention: Appeals Dept 2500 Monroe Boulevard, Suite 100 Norristown, PA, 19405	30 calendar days
Geico (DOL After 10/1/12)	30 calendar days of denial or modification of requested services	866-257-2323	Auto Injury Solutions, PO Box 1247, Daphne AL 36526	14 days	90 calendar days of the issuance of the decision that is being appealed. 45 Days prior to arbitration.	866-257-2323	AUTO INJURY SOLUTIONS, P.O. Box 1247, Daphne, AL 36526 or faxed to 866-257-2323.	30 calendar days
Liberty Mutual	30 days of receipt of a written denial or modification "Appeal must be submitted prior to performance or issuance of requested services"	856-910-2501	CSG 300 American Metro Blvd, Suite 170, Hamilton, NJ 08619	14 days	45 Days prior to arbitration "Payment or non-payment issues only"	Must be mailed	Liberty Mutual Appeals 2501 Wilmington Road, New Castle, PA 16105.	30 calendar days

The Hartford

(fx) 866. 809. 1178

Hanover Insurance Group c/o Corvel  
 PO Box 15032  
 Worcester, MA 01415-5032

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MAPFRE ( American Commerce)	30 days of receipt of a written denial or modification "Appeal must be submitted prior to performance or issuance of requested services"	856-596-6300 or via email documents@PrizmLLC.com	P.O. Box 986, Marlton, NJ 08053	14 days	45 Days prior to arbitration "Payment or non-payment or issues not addressed in pre-service appeal only"	856-596-6300 or via email documents@PrizmLLC.com	P.O. Box 986, Marlton, NJ 08053	30 calendar days
Mercury Insurance	30 days of receipt of a written denial or modification "Appeal must be submitted prior to performance or issuance of requested services"	856-596-6300 or via email documents@PrizmLLC.com		14 days	45 Days prior to arbitration	856-596-6300 or via email documents@PrizmLLC.com		30 calendar days
Met Life	30 days of receipt of a written denial or modification "Appeal must be submitted prior to performance or issuance of requested services"	856-596-6300 or via email documents@PrizmLLC.com	P.O. Box 986, Marlton, NJ 08053	14 days	45 Days prior to arbitration "Payment or non-payment or issues not addressed in pre-service appeal only"	856-596-6300 or via email documents@PrizmLLC.com	P.O. Box 986, Marlton, NJ 08053	30 calendar days
NIM	30 days of receipt of a written denial or modification	Must be submitted to the fax number provided on the denial: 609-493-1277 or 609-493-1565 or 609-493-1474		14 days	180 days of adverse determination or partial payment. 45 Days prior to arbitration.	609-963-6075		30 calendar days
NIPLIGA	30 days of receipt of a written denial or modification	(610) 631-7011	Optum Managed Care Services 2500 Monroe Boulevard, Suite 100 Norristown, PA 19403	14 days	90 calendar days of the adverse demination or improper payment. 45 Days prior to arbitration.	908-382-7158		30 calendar days
NJ Skylands	30 days of receipt of a written denial or modification "Appeal must be submitted prior to performance or issuance of requested services"	610-631-7011 or via email : AIMSAdmin@optum.com	Optum Managed Care Services Attention: Appeals Dept 2500 Monroe Boulevard, Suite 100 Norristown, PA, 19403	14 days	45 Days prior to arbitration	610-631-7011 or via email : AIMSAdmin@optum.com	Optum Managed Care Services Attention: Appeals Dept 2500 Monroe Boulevard, Suite 100 Norristown, PA, 19403	30 calendar days
Plymouth Rock (High Point, Pallsades, Twinlights and Teachers)	30 days of receipt of a written denial or modification "Appeal must be submitted prior to performance or issuance of requested services"	732-978-7100	P.O. Box 907, Lincroft, NJ 07738-0907	14 days	45 Days prior to arbitration "Payment or non-payment issues only"	732-978-6320	P.O. Box 907, Lincroft, NJ 07738-0907	30 calendar days

Penn National

(fx) 570-283-1037

Personal Svc. Ins

(fx) 856-552-1999 (Medlogix)

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Progressive	30 days of receipt of a written denial or modification *Appeal must be submitted prior to performance or issuance of requested services*	njpreserviceappeal@progressive.com		14 days	180 days of adverse determination or partial payment. 45 Days prior to arbitration.	877-213-7258		30 calendar days
Selective Insurance	30 days of receipt of a written denial or modification *Appeal must be submitted prior to performance or issuance of requested services*	856-910-2501	300 American Metro Blvd, Suite 170, Hamilton, NJ 08619.	14 days	45 Days prior to arbitration *Payment or non-payment issues only*	856-552-1999	CSG 300 American Metro Blvd, Suite 170, Hamilton, NJ 08619	30 calendar days
State Farm	30 days of receipt of a written denial or modification *Appeal must be submitted prior to performance or issuance of requested services*	856-910-2501	300 American Metro Blvd, Suite 170, Hamilton, NJ 08619.	14 days	45 Days prior to arbitration *Payment or non-payment issues only*	844-218-1140	State Farm Claims, P.O. Box 106170, Atlanta, GA 30348-6170	30 calendar days
Travelers of New Jersey	30 days of denial or modification of requested services	866-296-4180		14 days	45 Days prior to arbitration	866-296-4180		30 calendar days
USAA	30 days of denial or modification of requested services	877-395-7127	Auto Injury Solutions, PO Box 5000, Daphne AL 36526	14 days	45 Days prior to arbitration *Payment or non-payment or issues not addressed in pre-service appeal only*	888.272.1255	Auto Injury Solutions, PO Box 5000, Daphne AL 36526	30 calendar days
<p>The information presented herein should not be construed as legal advice and you should contact us for updates as the information may change. This DPRP Cheat Sheet is considered owned by Shaw Kreizer, P.A. Dissemination, distribution or copying of this material is strictly prohibited outside the intended medical providers' company and/or recipient.</p>								