

Revenue Cycle Management - Process Resource Center

Procedure: 2.3 Office Visit Charges

Resolving Getix Inquiries

- You will move documents over to Shared folder with Getix.
- Getix will start to post Charges.*
- If they have any questions, they will send you an email.
- You will receive the questions via email with errors that need to be attended to.
- You will investigate the errors to see how they should be fixed.
- Respond to the email with corrections on how you would like them to be fixed.
- Getix will correct them and continue doing charges.